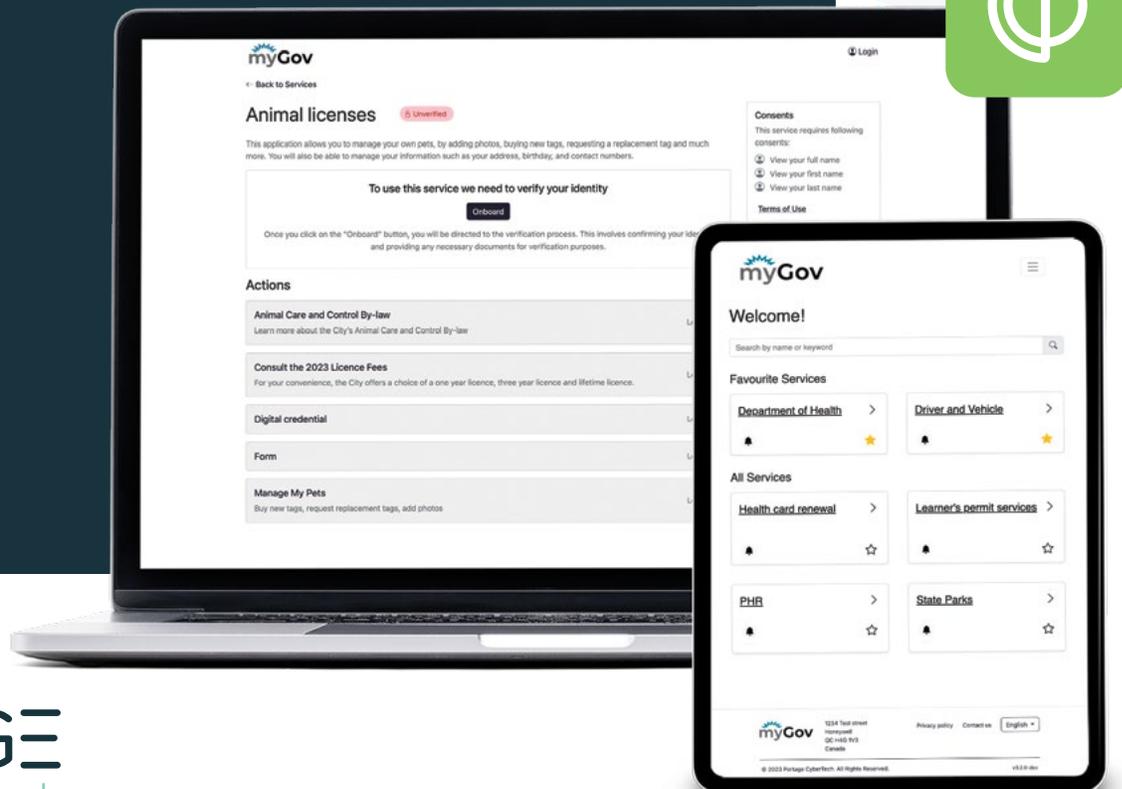CitizenOne:
Secure, Seamless Access
for Every Citizen

CitizenOne

Transform Public Services
with CitizenOne CIAM+

CitizenOne is a next-generation Customer Identity & Access Management (CIAM+) platform designed specifically for governments. It helps public sector organizations to deliver secure, frictionless digital services while achieving measurable improvements in efficiency, security, and citizen satisfaction.

With CitizenOne, governments can unify identity management across multiple services, simplify citizen access, and make digital engagement safer, faster, and more personalized. CitizenOne is a complete solution for modernizing public services.

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Key Outcomes Governments Achieve with CitizenOne

1. Enhanced Citizen Experience

- One secure login for multiple services across government departments.
- Seamless self-service registration, password resets, and profile updates.
- Personalized, intuitive interactions that increase citizen satisfaction and trust.

2. Strengthened Security & Compliance

- Protect sensitive citizen data with advanced authentication and privacy-first design.
- Comply with local and international regulatory frameworks, including identity and privacy standards.
- Reduce the risk of data breaches, fraud, and unauthorized access.

3. Operational Efficiency & Cost Savings

- Streamline identity management and eliminate duplication across departments.
- Automate onboarding, offboarding, and access control for citizens and staff.
- Lower operational costs and significantly reduce helpdesk support volume.
- Transform your services in months, not years.

4. Data-Driven Insights & Policy Support

- Understand citizen engagement through privacy-compliant analytics.
- Inform policy and improve services based on usage patterns and trends.
- Proactively tailor services to meet evolving citizen needs.

5. Future-Ready Digital Transformation

- Integrate easily with legacy systems, modern applications, and third-party services.
- Scale effortlessly as citizen engagement and government services grow.
- Prepare IT infrastructure for emerging technologies and secure digital expansion.
- Provide a complete, modern citizen service experience from a single solution.

Why Governments Choose CitizenOne

- Proven CIAM+ platform purpose-built for public sector needs.
- Scalable, secure, and user-friendly across web and mobile channels.
- Outcome-focused: security, efficiency, citizen satisfaction, and cost-effectiveness.
- Out-of-the-box solution that greatly reduces risk compared to other approaches.

Ready to Transform How You Deliver Public Services?

Learn more, request a demo, or explore a pilot program:

portagecybertech.com

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