

CASE STUDY



School Services Centre Maximizes Student Services with ConsignO Cloud®

The Pays-des-Bleuets School Services Centre (CSSPB) serves approximately 8,000 students in more than 36 educational institutions and three administrative centres spread out over an enormous territory.

The organization must manage thousands of internal-external signature and approval cycles. Signatures therefore have a major impact on student services.

Problems:

- Long wait times when obtaining signatures
- Students often find themselves in between the school and parents in signing processes
- Vast territory and staff spread over numerous establishments
- Approval process with multiple internal and external parties
- Heavy workload scanning documents and ensuring compliance
- Follow-up on complex and difficult processes



60% to 70% of our tasks that require a signature have been enhanced. (...) When we have documents to sign, it only takes a few minutes now.

– Sonia Rousseau, Analyst in the CSSPB IT Resources Department



With ConsignO Cloud, you can send multiple documents at the same time: a registration form, a field trip authorization, a photo authorization. With the tabs, it takes four clicks. It's super fast.

– Sonia Rousseau, Analyst in the CSSPB IT Resources Department

Objectives:

- Reduce turnaround times when obtaining signatures
- Simplify internal-external signing processes
- Remove students from signing processes
- Easily reach the signing parties, no matter the distance
- Facilitate internal and external signatures
- Enhance the legal reliability and security of electronic documentation
- Improve process management and automation

The CSSPB chose the ConsignO Cloud trusted electronic signature platform for all these reasons:



Easy to use



Mechanisms to notify a third party when projects have been signed



Features designed for parapublic organizations



Ability to integrate internal-external cycles



Demonstrated legal reliability and security



Personalized customer service



Easy adoption and deployment for all occupations



Mechanism to choose an approver who is not a signer



Hosted in Canada

Results:

 Increased legal reliability and long-term archiving ensured

 Significant simplification of procurement approval processes

 Time savings and elimination of transport, archiving space and paper

 Widespread adoption throughout the organization

 Hard-to-reach parents now sign in less than 48 hours

 Accelerated processing times (several days vs. four hours)

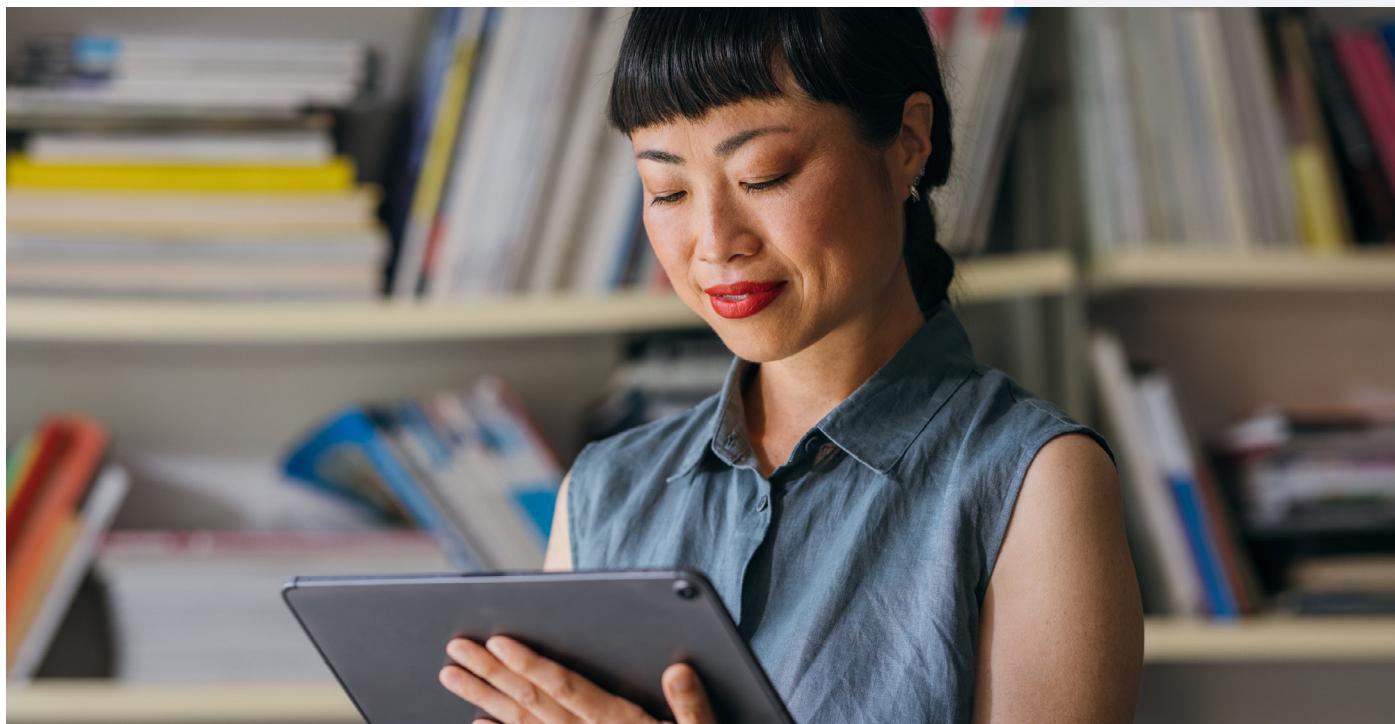
 60 to 70% simplification of tasks involving signatures

Certifications



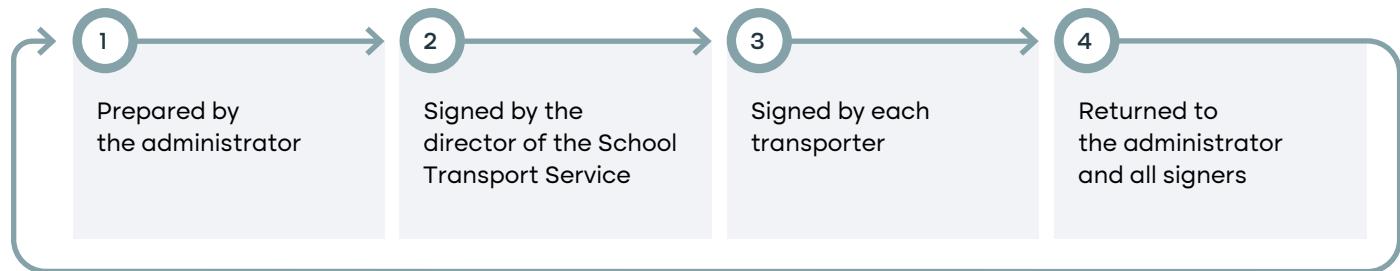
ConsignO Cloud took only a short amount of time to integrate. (...) It's not complicated. You click on the email, answer the question or receive a text message, then approve and sign. It's definitely not rocket science!

– Sonia Rousseau, Analyst in the CSSPB IT Resources Department

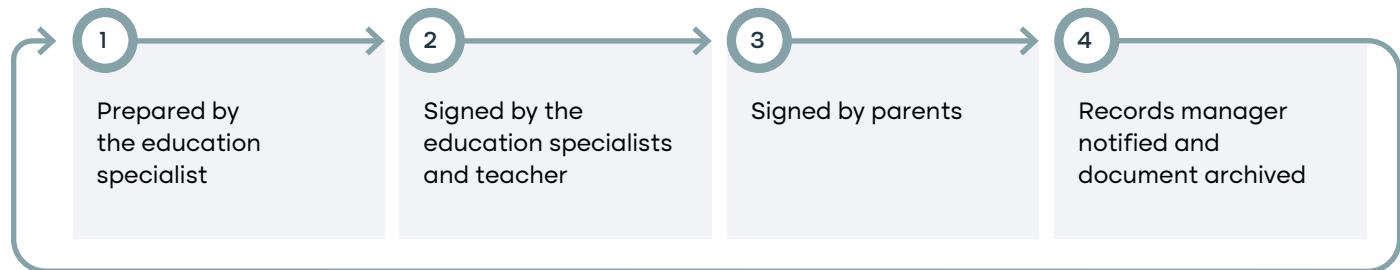


Optimized work cycles with ConsignO Cloud

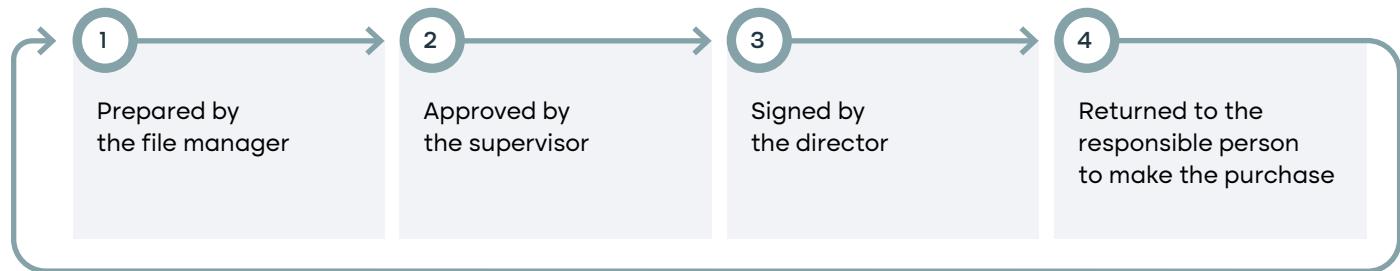
Transport charter:



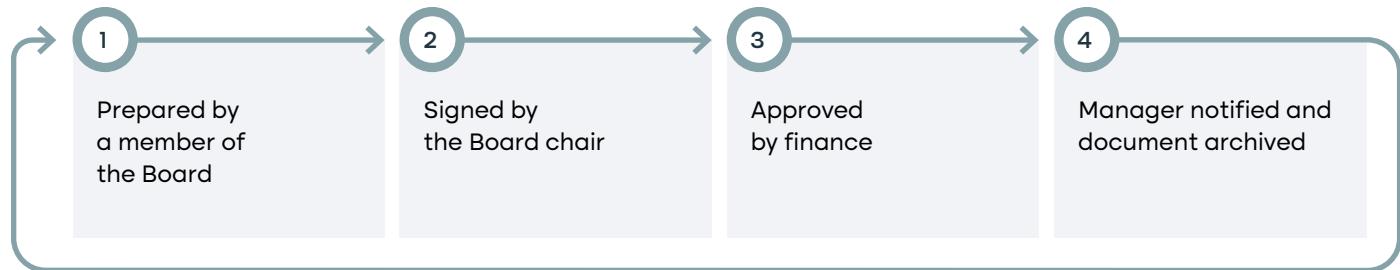
Intervention plan signed electronically during a videoconference meeting:



Procurement process:



Board travel expenses:



**ConsignO Cloud meets all of our security and legal needs. (...)
In addition, support is just a phone call away.**

– Sonia Rousseau, Analyst in the CSSPB IT Resources Department