



98%

Customer Satisfaction Rating

98.3%

SLA Achievement Rate

14 minutes

Average Reply Time



2022 Stevie Winner

Acquia Certified

Expert in Pantheon

Certified Accessibility Testing (WCAG 2.0 AAA)

# Drupal Expert Support - 24/7

## End-to-end holistic support & maintenance for your Drupal Website

Count on one of the top Drupal support teams in North America to monitor and manage the risks associated with your web assets.



- Regular security patching
- Back-up & restoration services



- Performance Monitoring
- Accessibility Guidance



- Configuration changes
- Personalized CSS
- Installing & Updating modules

## How do you ensure quality assurance and risk management for your website?

Your Drupal website serves as your primary tool for engagement and communication. It represents your organization and plays a crucial role in maintaining cohesion. With our Drupal Expert Support, we ensure that you have the necessary resources to address any major crashes, preserve key functionalities, and ensure security across all components.



We are dedicated to transforming issues into improvements and our clients' concerns into complete satisfaction. Each challenge represents an opportunity for us to learn, grow, and make a positive impact. Personally, every client's website is treated as a personal project for me.

-Nikko Edmond-Sioufi, Engineering Services Support Manager - Portage CyberTech

# Tolerate no slowdowns or inoperability

Whether it's ensuring timely delivery from your providers or assisting you with a seamless hosting transition, our experts are here to support you in any situation.



- Managing your providers
- Complete rebuilding of assets
- Transitional support
- Help desk
- Escalation of bugs
- Help with cloud hosting

## Accessibility: Reach millions of potential customers

Don't miss out on customers with disabilities. Web accessibility ensures that everyone can find you and get your services.



Full audit



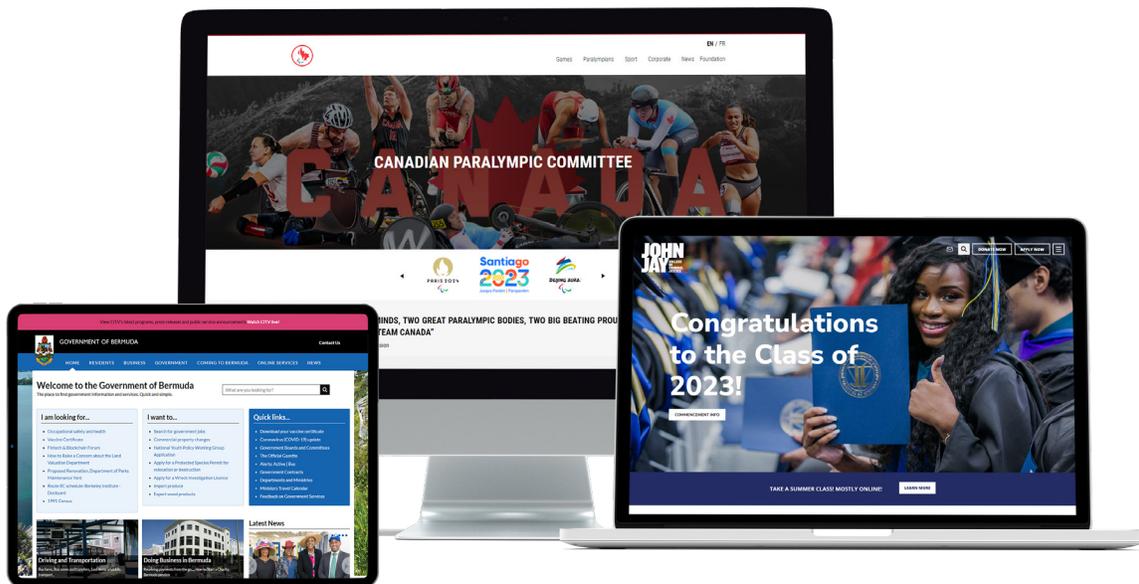
UX proven design



WCAG 2.0 AAA compliant

## They trust us

Government of Bermuda | Canadian Paralympic Committee | John Jay College of Criminal Justice - CUNY



Together, we achieve responsible acceleration.